



# GUAM SOLID WASTE AUTHORITY

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## **FOR IMMEDIATE RELEASE**

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### **GSWA TO LAUNCH NEW ONLINE BILL PAY AND QUICKPAY WEBSITE**

**(Guam, April 3, 2023)** – The Guam Solid Waste Authority (GSWA) today announced that residential customers can expect a new way to pay online with the launch of an updated bill payment website by early April 2023.

Customers will soon notice a new feature on the GSWA website called **QuickPay** which will allow for easier access to a faster and safe way to pay their solid waste bill. Customers will be able to make online payments using PayPal or with a debit or credit card without having to create an account or worry about remembering a username or password. QuickPay will allow payments to be made by simply indicating the customer account number, customer name, and street address.

“We continue to see a constant increase in customers registering to pay their bills online. This new feature will allow even more customers the ability to pay in a simpler way. Our goal while working with our web designers was to make the online bill pay process user-friendly, faster, and safe,” said GSWA General Manager Irvin Slike.

Customers who wish to still sign into their online bill pay accounts to view their billing information and make payments may still continue to do as this option will still be made available.

Furthermore, customers are advised that more adjustments to the GSWA website will be made to improve customer experience. We are committed to providing convenient and efficient options for our customers so please pardon our progress as updates are made to the GSWA website.